



Open Report on behalf of Andrew Crookham, Executive Director – Resources

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| Report to: | Overview and Scrutiny Management Board |
| Date: | 24 November 2022 |
| Subject: | Corporate Plan Success Framework 2022/23 - Quarter 2 |

Summary:

This report invites the Overview and Scrutiny Management Board to consider a report on the 2022/23 Corporate Plan performance for Quarter 2, which will be presented to the Executive on 06 December 2022. The views of the Board will be reported as part of its consideration of this item.

This report also sets out the performance of the service level performance indicator for 2022/23 Quarter 2 that is within the remit of the Board.

Lincolnshire County Council (LCC) is undergoing a large system wide Business Intelligence Transformational Change Programme. Part of the Transformation Programme is to fully utilise Microsoft Power BI as a Business Intelligence platform across the organisation.

The Corporate Performance Team (CPT) is a significant driver of this delivery covering all operational and statutory reporting requirements for LCC. CPT has developed a new Power BI dashboard which with effect from Quarter 2 the service level performance will be displayed, replacing the Lincolnshire Research Observatory (LRO).

Full service level reporting to all scrutiny committees can be found here [Service Level Performance Indicators](#).

Actions required:

The Overview and Scrutiny Management Board is invited to: -

- 1) Consider the attached report and to determine whether the Board supports the recommendation(s) to the Executive as set out in the report.
- 2) Agree any additional comments to be passed on to the Executive in relation to this item.
- 3) Review and comment on the performance information that is within the remit of the Board and highlight any recommendations or further actions for consideration.

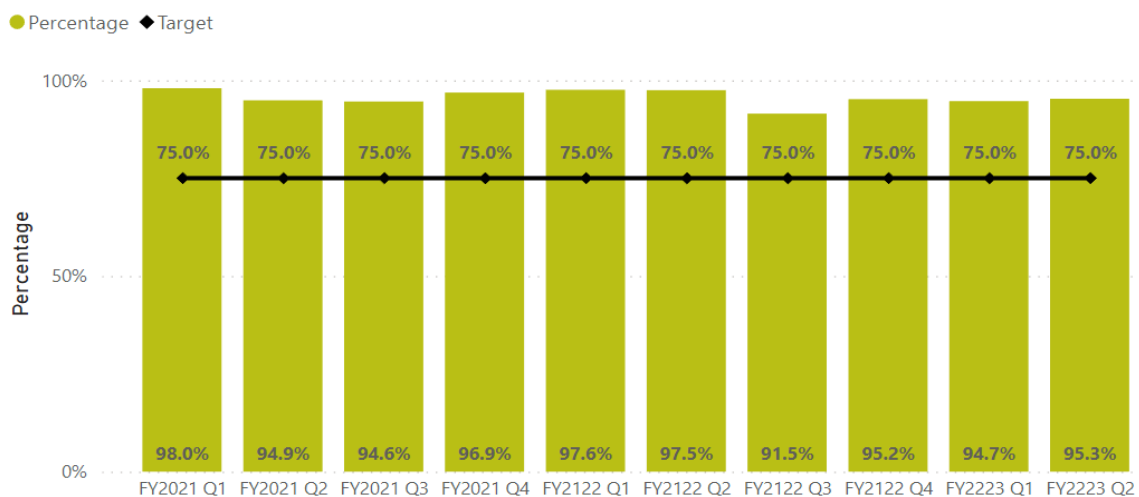
1. Background

The Corporate Plan was approved by the County Council on 11 December 2019 and the Executive approved the initial Corporate Plan Success Framework 2020/21 on 06 October 2020, with subsequent reviews and developments made thereafter. The Framework contains performance indicators and key activities against which performance and progress will be reported in order to demonstrate whether the Council is achieving the four ambitions for Lincolnshire as set out in the [Corporate Plan](#).

The accompanying appendix details the report to the Executive (Appendix 1).

The service level performance indicator within the remit of the Overview and Scrutiny Management Board has achieved its target this quarter.

PI 101 – Vinci Facilities partnership Ltd contract ✓



There has been a 0.6% improvement on Quarter 1 of the property contract to 95.3% in the second quarter. There were five failures in respect to reactive maintenance work; failures were applied by Lincolnshire County Council and agreed with the contractor Vinci due to not having sufficient audit trails to explain out of time. Furthermore, there was one failure in planned work which related to planned servicing of intruder alarms at a site.

2. Conclusion

Following consideration of the attached report to the Executive, the Board is requested to consider whether it supports the recommendation(s) in the report and whether it wishes to make any additional comments to the Executive. Comments from the Board will be reported to the Executive. Members of the Board are also invited to review and comment on the performance information that is within the remit of the Board and highlight any recommendations or further actions for consideration.

3. Consultation

The Board is being consulted on the proposed decision of the Executive on 06 December 2022.

4. Appendices

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| These are listed below and attached at the back of the report | |
| Appendix 1 | Report on Corporate Plan Success Framework 2022/23 – Quarter 2, to be presented to the Executive at its meeting on 06 December 2022 |

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Caroline Jackson, Head of Corporate Performance, who can be contacted by email at caroline.jackson@lincolnshire.gov.uk.

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